



Feedback Facilitation and Coaching

TRAINING PROVIDER

Beat Johner, lic. phil., An Independent Korn Ferry Master Associate since 1996

Beat's Company: JOCON GmbH, CH-8311 Brütten, Switzerland (www.jocon.com)

Training Facilities: JOCON GmbH, Zelglistrasse 13, CH-8311 Brütten, Switzerland

COURSE SUMMARY

Two day course: 9:00 a.m. – 5:00 pm (Day 1) and 8:30 – 4:00 pm (Day 2)

City: Zurich area, Switzerland

PURPOSE

Voices is Korn Ferry's research-based and experience-tested solution for delivering 360° feedback that helps development-minded people to succeed. Voices can be used with the new Korn Ferry Leadership Architect® framework or with Lominger International's Leadership Architect® Competencies. Competencies (=characteristics generally considered beneficial to career success) and/or Career Stoppers and Stoppers (=characteristics generally considered harmful to career success) serve as the foundation by which important development plans are created. Equipped with best practices for implementing Voices, you will be able to facilitate constructive and meaningful 360° feedback for all levels of your organization.

OBJECTIVES

- Discuss the theory, use and best practices for 360° feedback
- Describe how learners and raters will use the Voices online survey system to provide feedback
- Describe and accurately interpret a Voices feedback report
- Provide coaching to feedback receivers at level one or higher
- Plan a learner feedback session
- Help a learner determine priorities for near term and longer term performance improvement and career development
- Implement a Voices program in your organization that is aligned with competencies and HR systems
- Explore proven methods to implement a 360° Process in your organization

RESULTS

Attendees will be equipped with the skill set needed to facilitate the entire 360° feedback process in their own organization.

WHO SHOULD ATTEND

Practitioners who will provide 360° feedback and development planning in their organizations. Professional coaches implementing the Lominger Voices tool, and other professionals involved with facilitating the feedback process. Appropriate for all levels.

PRE-REQUISITE MODULE

Korn Ferry Leadership Architect® or legacy Lominger Leadership Architect® 101 Workshop

REGISTRATION FEES

Price includes two-day course, course materials, your own Voices 360° Feedback, snacks, refreshments, and lunch.

HOW TO REGISTER

Please contact Beat per Email at welcome@jocon.com or per phone at +41-(0)79-410-3008.